

Live! Cam Video IM Ultra Built-in Microphone not Working

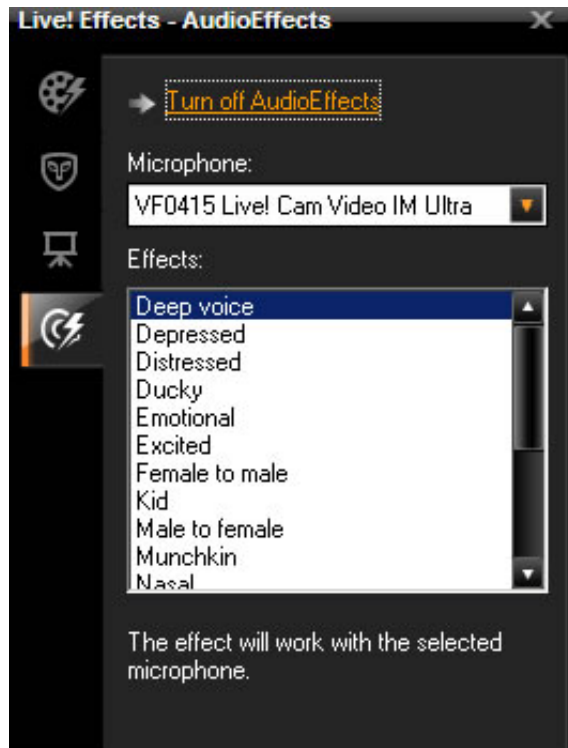
Keywords / Key Phrases: vf0415, live! cam video im ultra, microphone, cannot hear voice, built-in microphone

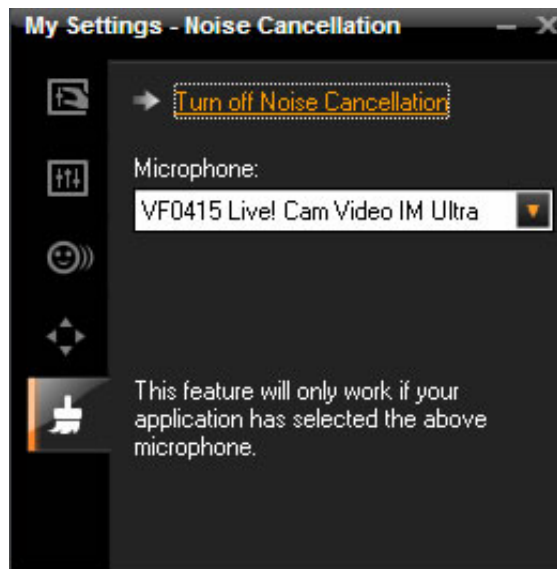
Summary:

✓ **Applies To:** Windows Operating System

Check the following settings and perform the steps in sequence:

1. Ensure that the web camera's built-in microphone is selected as the **Default Device** in Control Panel > Sounds and Audio Devices.
2. Ensure that VF0415 Live! Cam Video IM Ultra is selected as default microphone in Creative Live! Central Premium software. Check if the Microphone setting of **Live! Effects - Audio Effects** and **My Settings - Noise Cancellation** is set to VF0415 Live! Cam Video IM Ultra.





3. To test if the built-in microphone is working, record using **Windows Sound Recorder**. Ensure that the built-in microphone is selected as the recording device in Control Panel > Sounds and Audio Devices. If there is sound from the recording, then it is an indication that the web camera's microphone is indeed working.



4. Check with the party that you are calling to verify the audio settings of their instant messaging software.
5. Make sure that you have installed the latest driver for your web camera. To download, click this [link](#).

Last Updated: May 06, 2010